

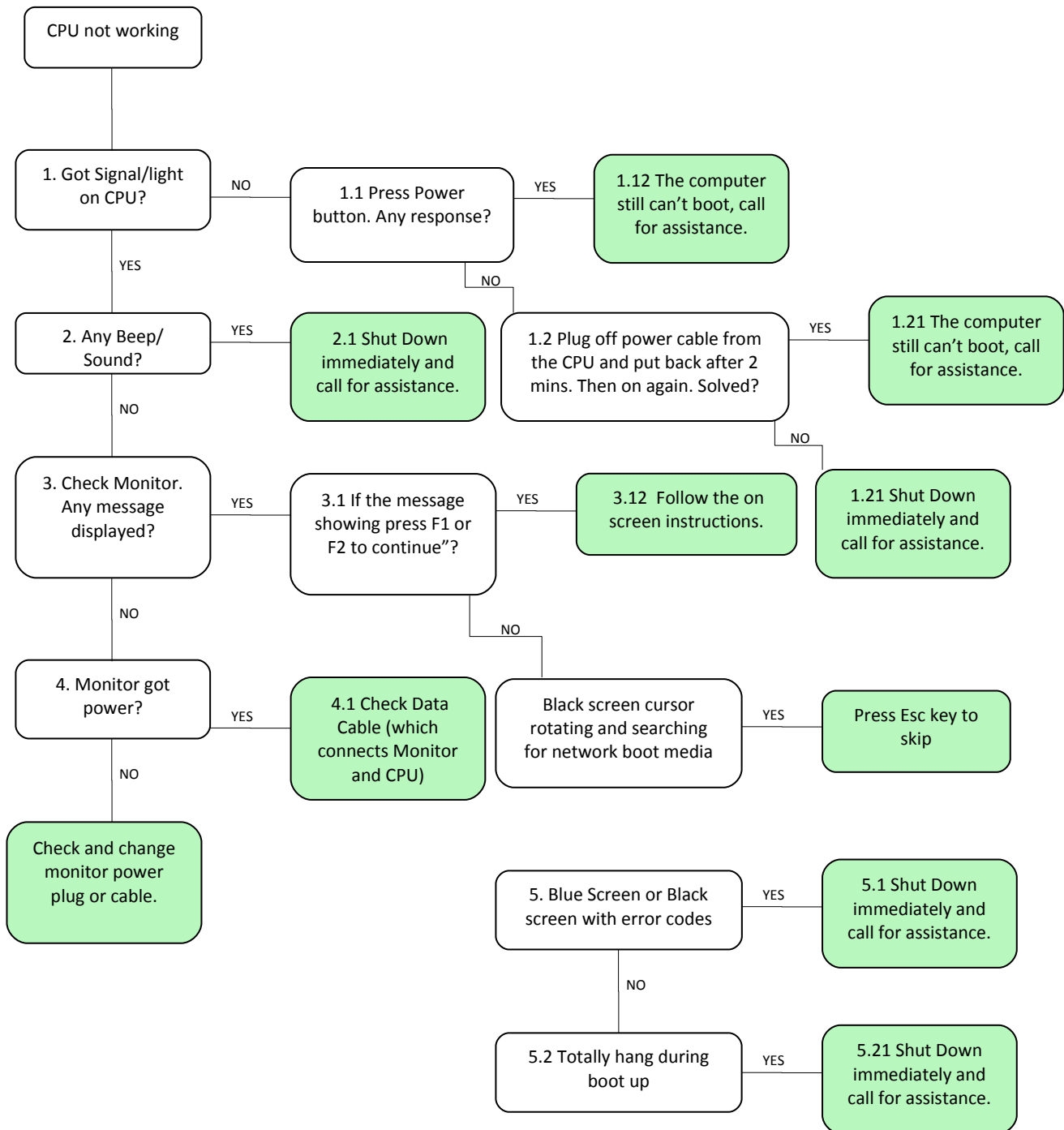


User Guide

CPU Solution

Spectacle Hut

Flow Chart



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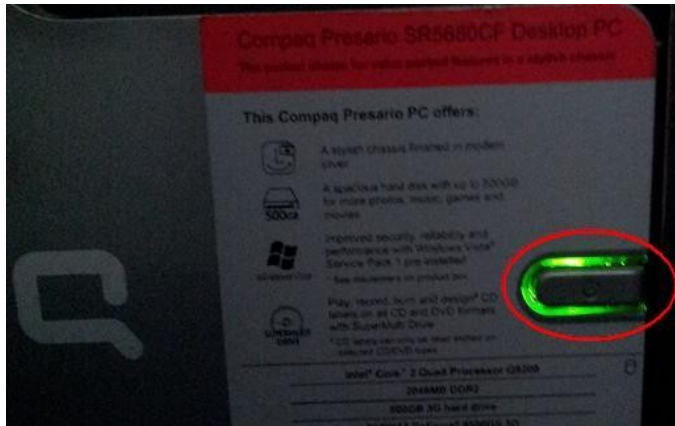
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Solution for problems of CPU

This section would teach you how to solve the problems that you encounter when you are operating the CPU.

When CPU is not working:

1. Check to see if are there any signal or light on the CPU.



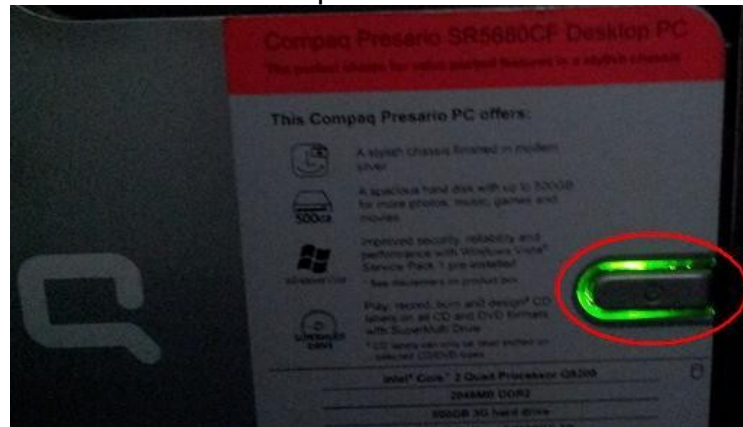
- 1.1 If there is no signal or light, press the power button on the CPU.



- 1.12 If there is response after pressing the power button on the CPU, it would mean that the computer is still not able to boot and you will need to call for assistance.

1.2 If there is no response after pressing the power button, plug off the power cable from the CPU and put it back after two minutes. Then, switch on your CPU again.

Press power button



Plug the power cable into the CPU after two minutes



Plug the power cable into the monitor after two minutes



1.21 If there is response from the CPU, it would mean that the computer is still not able to boot and you will need to call for assistance.

2. If there is signal or light on the CPU, check if there is any beeping or sounds coming from the CPU.

2.1 If there is a beep or sound coming from the CPU, you will need to shut it down immediately and call for assistance.

Click the start button



Click the 'Turn Off Computer' button



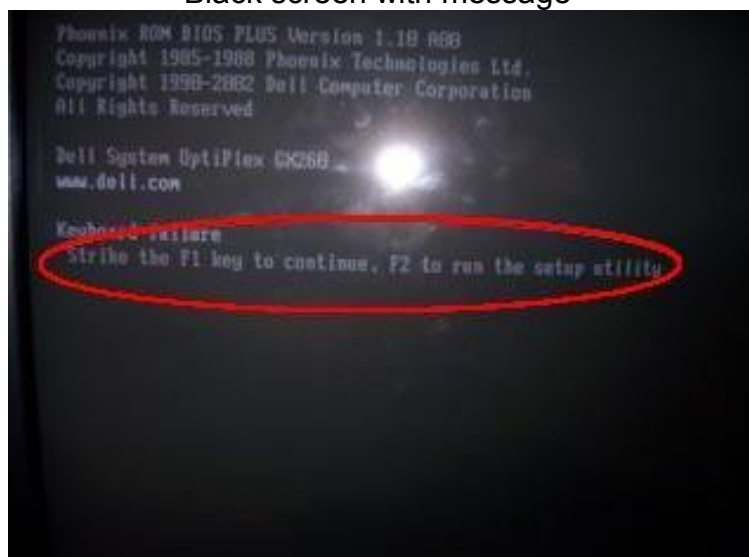


Click the Turn Off button

3. If there is no beep or sound from the CPU, check the monitor to see if any message is displayed.

3.1 If there is message displayed, check if the monitor has displayed a black screen showing a message whether to press F1 or F2 to continue.

Black screen with message



3.12 If there is a black screen showing a message whether to press F1 or F2 to continue, follow the on screen instructions.

4. If there is no message displayed, check if monitor got power.

4.1 If monitor has got power, check the data cable connecting to both the monitor and the CPU.

Check the data cable for the monitor



Check the data cable for CPU



4.12 If you see no signal light on both the CPU and Monitor, check and change the monitor power plug or cable.

Solution for problems of Blue or Black screen error codes

5. Check if your monitor is displaying blue or black screen with error codes.

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A problem has been detected and windows has been shut down to prevent damage
to your computer.

DRIVER_IRQL_NOT_LESS_OR_EQUAL

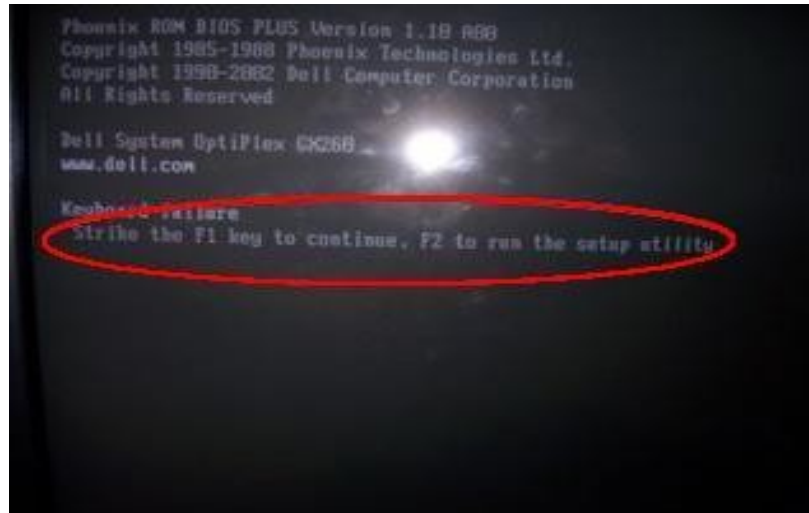
If this is the first time you've seen this Stop error screen,
restart your computer. If this screen appears again, follow
these steps:

Check to make sure any new hardware or software is properly installed.
If this is a new installation, ask your hardware or software manufacturer
for any windows updates you might need.

If problems continue, disable or remove any newly installed hardware
or software. Disable BIOS memory options such as caching or shadowing.
If you need to use Safe Mode to remove or disable components, restart
your computer, press F8 to select Advanced startup options, and then
select Safe Mode.

Technical information:
*** STOP: 0x000000D1 (0x00000000,0x00000002,0x00000000,0xF8B5A89)
***
gv3.sys - Address F8B5A89 base at F8B5900, DateStamp 3dd941eb
Beginning dump of physical memory
Physical memory dump complete.
Contact your system administrator or technical support group for further
assistance.
```

Blue screen with error codes



Black screen with error codes

5.1 If your monitor is displaying blue or black screen with error codes, shut it down immediately and call for assistance.

5.2 If there is no blue or black error screen, check if the monitor will hang during boot up.

5.21 if the monitor hang during boot up, shut it down and call for assistance.