

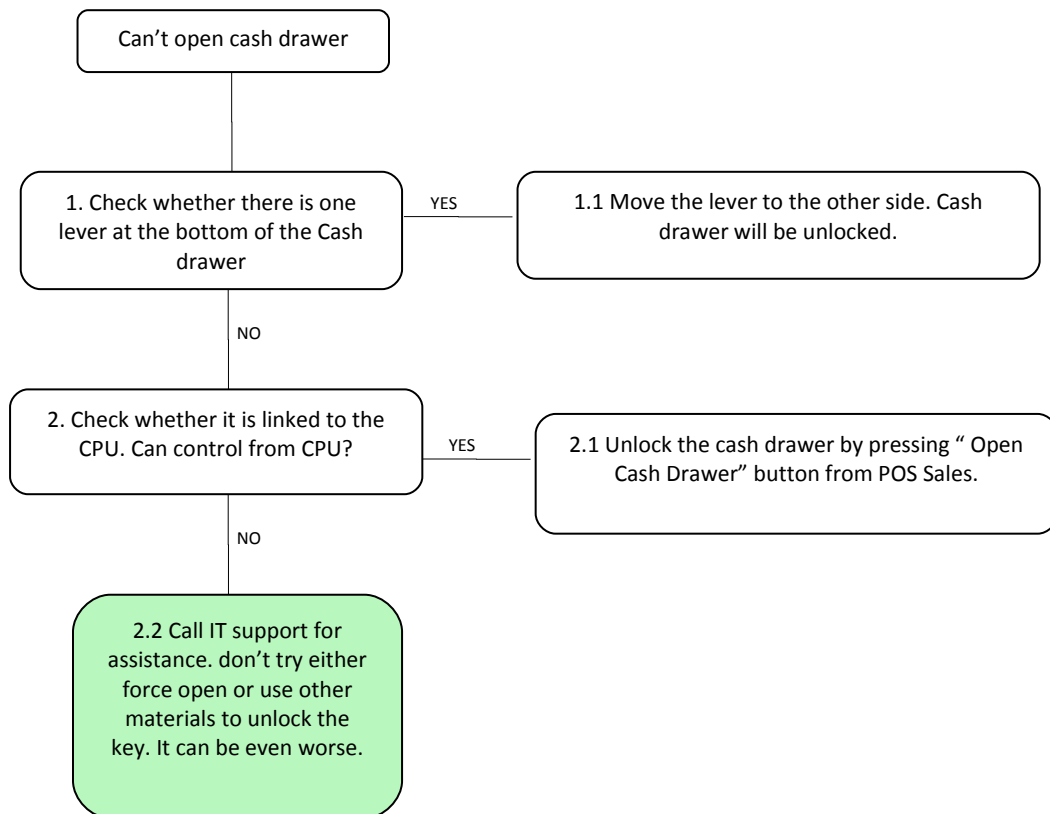


User Guide

Cash Drawer Solution

Spectacle Hut

Flow Chart



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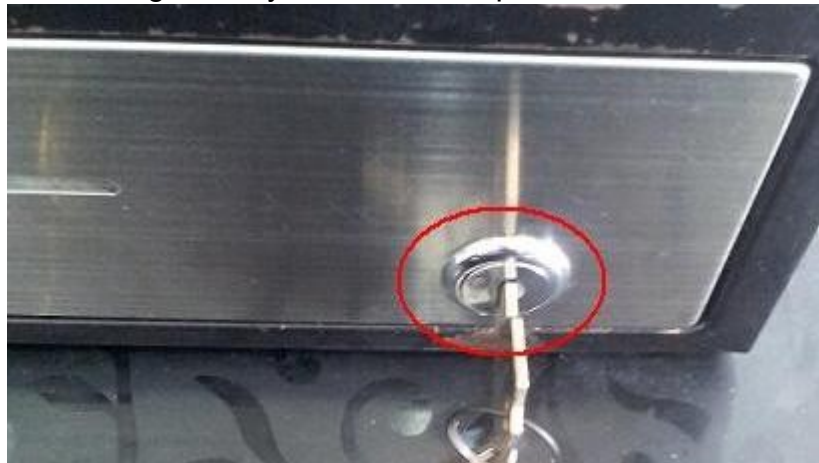
Solution for problems of Cash Drawer

This section would teach you how to solve the problems that you encounter when using the cash drawer.

When Cash Drawer is cannot be opened:

1. Check if there is a key hole on the right side of the cash drawer.
- 1.1 If there is a key hole, put in the given key and turn it to open the cash drawer.

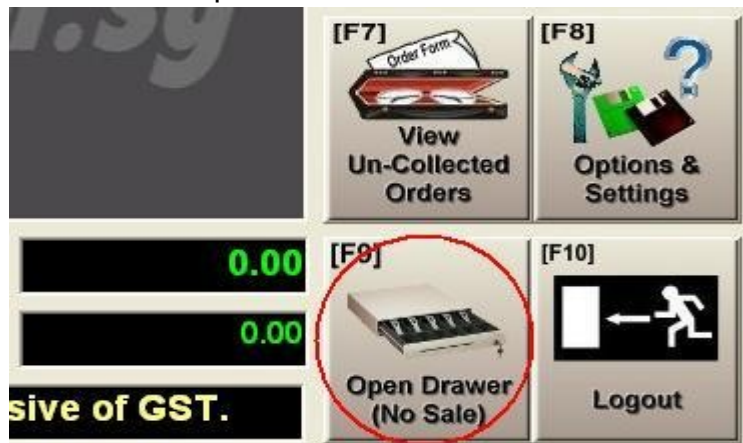
Use the given key and turn it to open the cash drawer



2. If there is no lever, check if it is linked to and control from CPU.

2.1 If it is controllable from CPU, unlock the cash drawer by Clicking on “Open Cash Drawer” button from POS Sales.

Click on “ Open Cash Drawer” from POS sales



2.2 If it is not controlled from the CPU, do not try to force open or use other materials to unlock the key because it will worsen the problem. Please call IT support for assistance.