

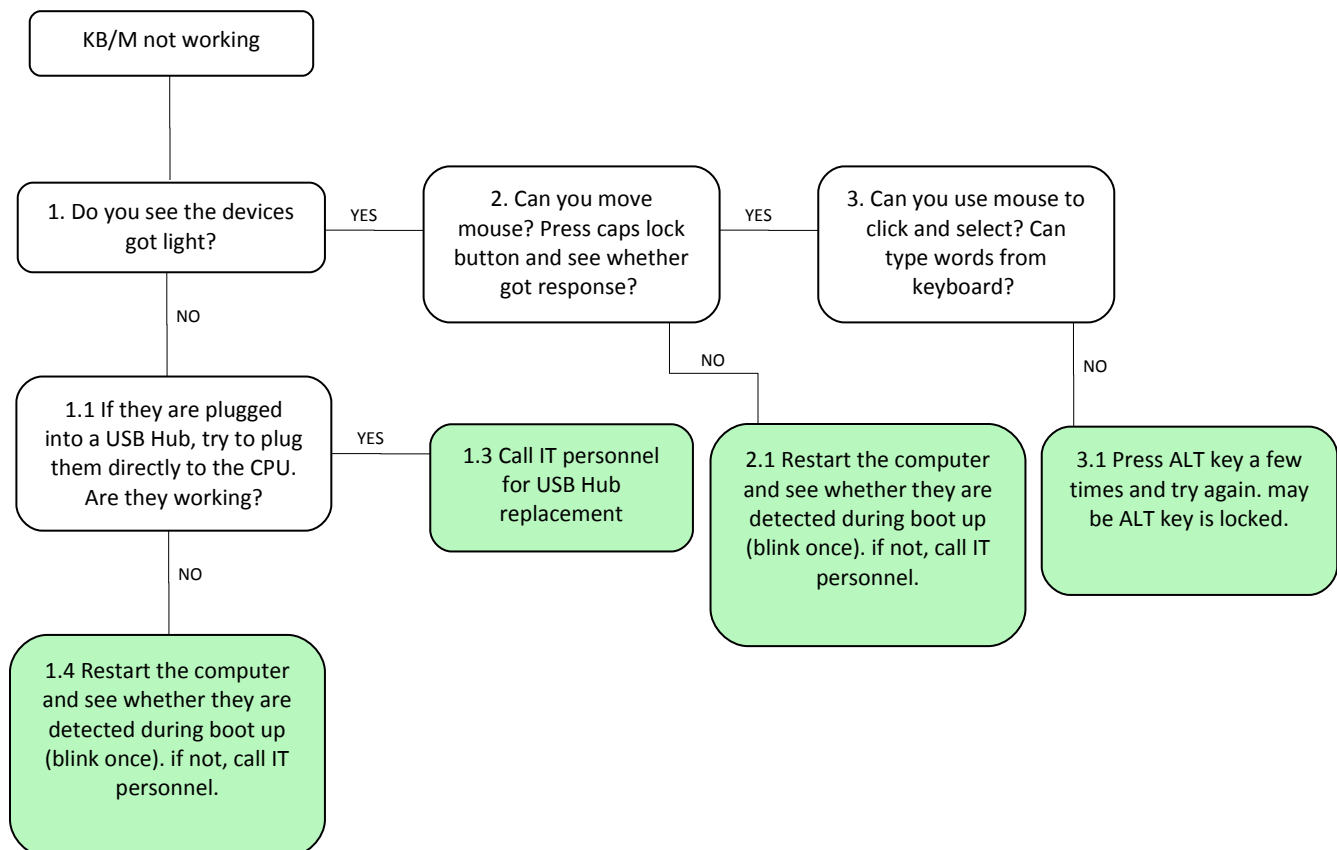


User Guide

Keyboard/Mouse Solution

Spectacle Hut

Flow Chart



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Solution for problems of keyboard or mouse

This section would teach you how to solve the problems that you encounter on keyboard or mouse.

When keyboard or mouse is not working:

1. Check to see if there is signal light on the devices.

Signal light from Number Lock, Caps Lock and Scroll Lock on keyboard



- 1.1 Hub. If there is no signal light from the devices, check if they are plugged into a USB

Unplug from USB Hub



1.2 If the devices are plugged into a USB Hub, unplug the devices and try to plug them directly into the CPU.



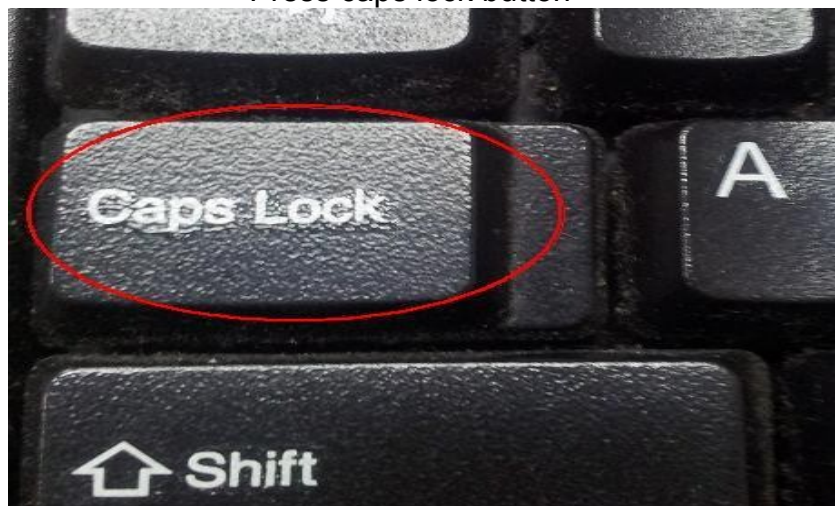
Plug the Devices directly into the CPU

1.3 If the devices are working, call IT personnel for USB Hub replacement.

1.4 If the devices are still not working, restart the computer and see if they are detected during boot up. After checking that it is still not working, call the IT personnel.

2. If there is signal light on the devices, check to see if you can move the mouse and press the caps lock button to see if there is any response.

Press caps lock button



2.1 If there is no response, restart the computer and see if they are detected during boot up. After checking that it is still not working, call the IT personnel.

3. If there is response from the mouse or keyboard, check to see if you are able use the mouse to click and select as well as typing out words from keyboard.

3.1 If you are not able to use the keyboard or the mouse, press the ALT key a few times and try again. It might be due to the ALT key being locked.

Press the ALT key a few times

