



User Guide

**Software Windows Solution
(System time changed)**

Spectacle Hut

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Solution for the change in system time

This section would teach you how to solve the problems when you encounter a change in system time.

When you encounter a change in system time:

1. If you notice that the system time has changed, please stop using the POS immediately. However, you are still able to check only the jobs and customer records. You are strictly **PROHIBITED** from keying any sales or doing stock transfers.

1.1 If you do sales when the system time has changed, the transaction will capture on the wrong date or timing which will cause the database to be damaged.

2. Please ensure that the Team Viewer is ready and get the IT support to change the date for you first before you can key in sales.

Click on "Team Viewer" icon



3. If you are not aware of the date change and already key in sales accidentally, please call for IT support immediately and follow the instructions carefully.