

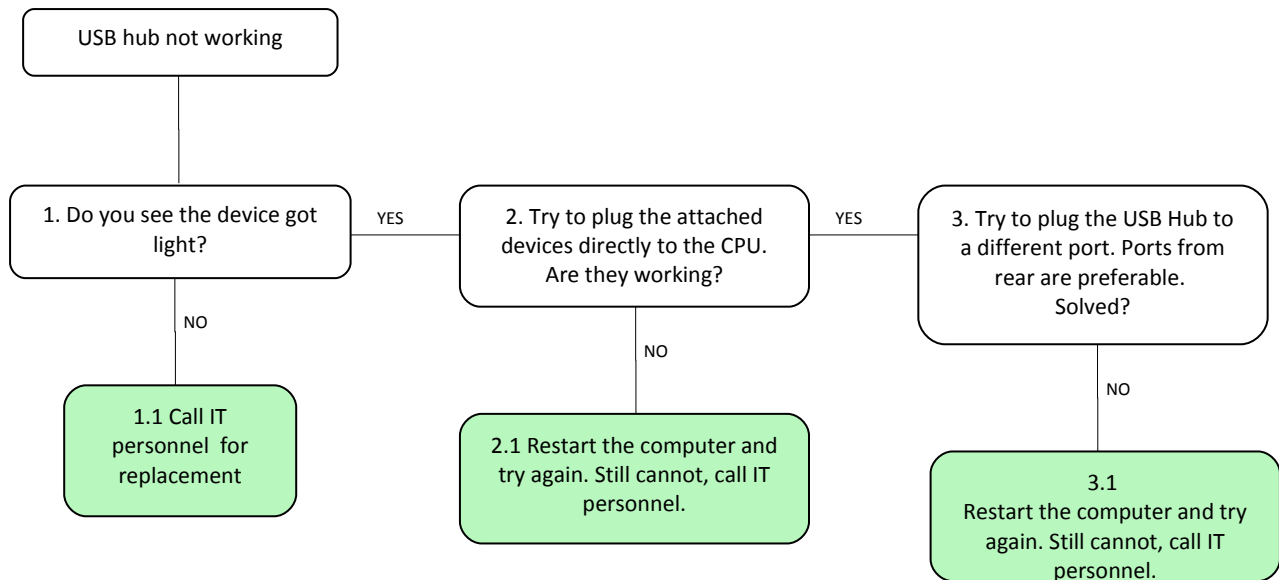


User Guide

USB Hub Solution

Spectacle Hut

Flow Chart



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Solution for problems of USB Hub

This section would teach you how to solve the problems that you encounter using the USB Hub

When USB Hub is not working:

1. Check and see if there is signal light on the USB Hub.

Signal light on the USB Hub



- 1.1 If there is no signal light on the USB Hub, please call IT personnel for replacement.
2. If there is signal light on the USB Hub, try to plug the attached devices directly into the CPU and check if they are working.
 - 2.1 If they are not working when plugged directly into the CPU, restart the computer and try again. If it is still not working, call IT personnel.

Click the “start” button



Click “Turn Off Computer” button



Click the “Restart” button



3. If the attached devices are working when plugged directly into the CPU, try to plug the USB Hub to a different port. It is also recommended to plug the USB Hub into the Ports from the rear.

Plug USB Hub to different USB port



3.1 If the problem is still not solved, restart the computer and try again. If it is still not working, please call IT personnel.

Plug USB Hub to the rear of the CPU

